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Quintron Systems Provides New Voice System for NASA

Santa Maria, CA (July 31, 2008) - Quintron Systems, Inc. (www.quintron.com), a premier supplier of communications equipment and services to the Space Industry since 1970, has delivered a significant upgrade to the NASA Marshall Space Center (MSFC) in Huntsville, Alabama. This new system will support remote voice connections to researchers and scientists via the Internet and allow them to discuss their projects with NASA personnel, including astronauts on the Space Station. The contract was awarded to Quintron in June 2007 following a competitive bid process, with best value and technical compliance as major evaluation factors.

The new system, a development from the existing DICES VoIP system, utilizes a completely new technology in mission voice service, Voice-over-IP (VoIP). The entire central system is made of servers, replacing larger and more complex equipment typically used for such communication systems. The remote users simply download a small client software package onto their existing computers, and then connect via the internet to the central server at MSFC. A second server type, called the T1 Gateway, allows connections to radios, telephones or the satellite links to the Space Station.

Several product enhancements were incorporated into the existing DICES VoIP product to meet the overall MSFC requirements, notably direct client connection to the MSFC central password authentication system, encryption for all system connections to maintain security for voice traffic, and a special operator control window for the critical communications link to the Space Station.

“We were extremely pleased to have been selected for this expansion of mission communications at Marshall,” said David Wilhite, Quintron Vice President & General Manager. “We believe the new product developments have provided a useful extension of our expertise, as well as giving Marshall the required features they needed.”

An on-schedule initial delivery to MSFC was made in fall 2007 with extensive testing done to ensure compatibility with NASA requirements. A complete cutover to the DICES VoIP system was made in May 2008 with successful mission support being logged daily since then. Voice quality and system responsiveness have been judged exceptional, such that further expansion for MSFC is being considered as a cost-effective alternative to other upgrade options.

For more information about Quintron solutions, call 805.928.4343 or go to www.quintron.com.

About Quintron

For over 38 years, Quintron has provided high technology and cost effective solutions to government and industry in support of mission critical communications and security requirements for command and control applications. No other company offers the depth of expertise found at Quintron in fault tolerant, interoperable communications, and security systems. In addition to providing advanced products and systems, Quintron’s professional technical services capability provides a superior level of customer satisfaction. Quintron’s engineering services provide off-the-shelf or customized engineering solutions to solve the toughest of challenges facing customers. Find out more about Quintron at www.quintron.com or by calling 805.928.4343.



Stations being considered in expansion upgrade to NASA MSFC.

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